

# Internship Report

On

Billing and bill Collection System of Palli Biddut  
Samities in Bangladesh: A Study on Dinajpur Palli  
Biddut Samity-1

Submitted by

Md. Solaiman Ali

Student ID:E140503041

MBA (Evening) Major in Finance

Faculty of Business Studies

HSTU, Dinajpur

*This report is submitted to the faculty of business studies Hajee  
Mohammad Danish Science and Technology University as a partial  
requirement for the fulfillment of degree of masters of business  
administration (evening) program.*



Faculty of post gradated studies

Hajee Mohammad Danish Science and  
Technology University,  
Dinajpu-5200, Bangladesh.

October, 2016

## Internship Report

On

Billing and bill Collection System of Palli Biddut  
Samities in Bangladesh: A Study on Dinajpur Palli  
Biddut Samity-1

Submitted by:

Md. Solaiman Ali

Student ID: E140503041

MBA (Evening) Major in Finance

Faculty of Business Studies

HSTU, Dinajpur

*This report is submitted to the faculty of business studies Hajee  
Mohammad Danish Science and Technology University as a partial  
requirement for the fulfillment of degree of masters of business  
administration (evening) program.*

Approved by:

SUPERVISED BY:

Rony Kumar Datta  
Assistant Professor  
Department of Finance and  
Banking  
Faculty of Business Studies  
HSTU, Dinajpur.

CO-SUPERVISED BY:

Shahnaz Parvin  
Assistant Professor  
Department of Finance &  
Banking  
Faculty of Business Studies  
HSTU, Dinajpur.



Faculty of post gradated studies  
Hajee Mohammad Danish Science and  
Technology University,  
Dinajpu-5200, Bangladesh.

October, 2016

## Internship Report

On

Billing and bill Collection System of Palli Biddut  
Samities in Bangladesh: A Study on Dinajpur Palli  
Biddut Samity-1

Submitted by:

Md. Solaiman Ali

Student ID:E140503041

MBA (Evening) Major in Finance

Faculty of Business Studies

HSTU, Dinajpur

Approved by

---

SUPERVISOR

Rony Kumar Datta

Assistant Professor

---

CO-SUPERVISOR

Shahnaz Parvin  
Assistant Professor



Faculty of post gradated studies  
Hajee Mohammad Danish Science and  
Technology University,  
Dinajpu-5200, Bangladesh.

October, 2016

*Dedicated to My  
Beloved*

*Parents & my  
Honorable  
Teachers*

Internship Report

on

Billing and Bill Collection of Palli Bidyut Samities in  
Bangladesh:

A Study on Dinajpur Palli Bidyut Samity-1



## Letter of Transmittal

Oct, 2016

To

Md. Rony Kumar Datta

Assistant Professor

Department of Finance and Banking

Hajee Mohammad Danish Science and Technology University'' Dinajpur

Subject: Submission of Internship Affiliation

Dear Sir

With immense pleasure I am submitting my internship report of Billing and bill Collection System of Palli Biddut Samities in Bangladesh: A Study on Dinajpur Palli Biddut Samity-1 which was assigned me as a part of my MBA (evening) program. I have tried my best to complete this report with the necessary information and suggested proposal that you were provided me as your best as well.

I hope that the report will be completed as your expectations

Thank you

Your sincerely,

Md. Solaiman Ali

Student ID: E-140503041

MBA (Evening) Program (Major in Finance)

Faculty of Business Studies

Hajee Mohammad Danish Science and Technology University, Dinajpur.

# Declaration

I, am Md. Solaiman Ali, Student ID No.: E-140503041 MBA (Evening) in Finance, Department of Finance. Submitted my enrich the report. I believe that it was a great experience and it has enriched both my knowledge and experience internship report entitled Billing and bill Collection System of Palli Biddut Samities in Bangladesh: A Study on Dinajpur Palli Biddut Samity-1 (Dinajpur Sadar), after completing my internship program. I have tried my level best to get together as much information as possible to.

This report has been submitted in partial fulfillment of the requirement for the degree of Master of Business Administration MBA (Evening) in Finance at Hajee Mohammad Danesh Science and Technology University, Dinajpur.

---

Md. Solaiman Ali  
Student ID: E-140503041  
MBA (Evening) Program (Major in Finance)  
Faculty of Business Studies  
Hajee Mohammad Danish Science and Technology University, Dinajpur.



## Certificate of Supervisor

This is to certify that Md. Solaiman Ali, student ID: E-140503041 MBA (Evening) 3<sup>rd</sup> batch faculty of business studies has successfully completed MBA (Evening) internship program titled on Billing and bill Collection System of Palli Biddut Samities in Bangladesh: A Study on Dinajpur Palli Biddut Samity-1 under my supervision and guidance.

I also certify that I gone through the report and thoroughly found it satisfactory for submission to the faculty of business studies as a part of partial fulfillment of MBA (evening) degree.

I recommend the report to submit for awarding the degree of Masters of Business Administration (evening) program HSTU, Dinajpur.

Therefore he is directed to submit the report for evaluation.

I wish him success at every sphere of life.

---

Rony Kumar Datta

Assistant Professor

Department of Finance and Banking

Hajee Mohammad Danesh Science and Technology University' Dinajpur

## Certificate of Co Supervisor

This is to certify that MD. Solaiman Ali student id:e140503041MBA (Evening)3<sup>rd</sup> batch faculty of business studies has successfully completed MBA (Evening) internship program titled on Billing and bill Collection System of Palli Biddut Samities in Bangladesh: A Study on DinajpurPalli Biddut Samity-1 under my supervision and guidance.

I also certify that I gone through the report and thoroughly found it satisfactory for submission to the faculty of business studies as a part of partial fulfillment of MBA (evening) degree.

I recommend the report to submit for awarding the degree of Masters of Business Administration (evening program HSTU, Dinajpur).

Therefore he is directed to submit his report for evaluation.

I wish him success at every sphere of life.

Shahnaz Parvin

Assistant Professor

Department of Finance and Banking

Hajee Mohammad Danish Science and Technology University' Dinajpur



# Dinajpur Palli Bidyut Samity-1

Uttar Gobindapur, Dinajpur

---

## To Whom It May Concern

This is to certify that Md. Solaiman Ali, S/O Md. Saidur Rahman, with an MBA (Evening) Program Student of "Hajee Mohammad Danish Science and Technology University" Dinajpur bearing student ID: E-140503041 has successfully completed the internship program at Dinajpur Palli Bidyut Samity-1, Uttar Gobindapur Dinajpur. He has prepared an internship Report on Billing and bill Collection System of Palli Bidyut Samities in Bangladesh: A Study on Dinajpur Palli Bidyut Samity-1. During his staying with us we found him to be active, sincere, punctual and amiable.

We wish him every success in life.

---

Quazi Mohammad Ali  
General Manager  
Dinajpur Palli Bidyut Samity-1  
Uttar Gobindapur, Dinajpur.

## Acknowledgement

It is my great privilege to express my gratitude to our creator Allah for such great opportunity to be in touch with Dinajpur Palli Bidyut Samituy-1 for the 45 day. I have to put my heartened feeling and gratitude for the kindness and assistance that was provided to me to complete my assigned report on the topic Billing and bill Collection System of Palli Bidut Samities in Bangladesh: A Study on Dinajpur Palli Bidyut Samity-1 in preparing the report. I want to express my strong gratitude to my honorable supervisor Rony Kumar Datta , Department of finance and Banking. Hajee Mohammad Danish Science and Technology University. I will never forget the kind cooperation which I received from my honorable supervisor.

I express my heart full thanks to all department of Dinajpur Palli Bidyut samity-1 especially Md. Tariqul Islam, Assistant general Manager (Finance) and Md. Abdul Mat in Mia MS and all others department members who gave me necessary information and excellent guidance to prepare this internship report.

I also thank from my heart those people who are related with making of this report and make its success.

Also thanks to Hajee Mohammad Danish Science and Technology University, Dinajpur for giving me an opportunity to complete my MBA (Evening Program) degree and give me a scope to gather practical experience and enrich my knowledge.

May ALLAH bless all of them

Md. Solaiman Ali

Student ID: E140503041

MBA (Evening) Program (Major in Finance)

3<sup>rd</sup> Batch Semester-V

Faculty of Business Studies

Hajee Mohammad Danish Science and Technology University, Dinajpur.

## Preface

We devoted our best effort and attention to gather academic knowledge from our academic books. Books are the Principal source of knowledge. So the educational institute of Bangladesh is enlightened by the theoretical knowledge rather than practical. But it is true that education cannot be fulfilled without the combination of these two components.

It is great pleasure to us that the Faculty of Business Studies of Hajee Mohammad Danish Science and Technology University, Dinajpur has taken massive program entitling Internship program at end of final examination of MBA (evening) Program with a view to increase knowledge of students practically.

My most Honorable Supervisor Dr Md. Ronikumar Datta Selected the topic Billing and bill Collection System of Palli Bidyut Samities in Bangladesh: A Study on Dinajpur Palli Bidyut Samity-1 as my internship program. I have tried my best to fulfillment of the report to highlight the aspect of the subject. My effort will be meaningful if this report serves the purpose effectively.

I acknowledge with thanks for all suggestion received from my honorable teacher for finishing the program.

Md. Solaiman Ali  
 Student ID: E140503041  
 MBA (Evening) Program  
 3<sup>rd</sup> Batch, Semester-V  
 Faculty of Business Studies  
 Hajee Mohammad Danish Science and Technology University, Dinajpur.

## LIST OF TABLE

CHAPTE R	TOPIC	PAGE NO
	Letter of Transmittal	i
	Declaration	ii
	Certificate of supervisor	iii
	Certificate of Co-Supervisor	iv
	Certificate of Dinajpur Palli Bidut Somity	v
	Acknowledgements	vi
	Preface	vii
	Table of Contents	viii
	List of Table	xi
	List of Figure	xi
1	INTRODUCTION	1-4
	1.1 Introduction	2
	1.2 Background of the Study	2-3
	1.3 Scope of the study	3
	1.4 Objectives of the Study	3
	1.5 Methodology of the Study	3

	1.6	Limitation of the Study	4
2		OVERVIEW OF PALLI BIDYUT SAMITY IN BANGLADESH	5-9
	2.1	Interoduction	6
	2.2	Background	6-7
	2.3	Operational Activities and Responsibilities of Palli Bidyut Samities in Bangladesh under BREB	7
	2.4	Rural Electrification Program under BREB	8
	2.5	Name of the defferent Palli Bidyut Samities in Bangladesh Under Rural Electrification Board	8-9
3		CONNECTION RULES	10-19
	3.1	Connection Rules	11
	3.1.1	Documents Required for New Connection	11
	3.1.2	Additional Documents Required for Connection Over 45KVA	12
	3.1.3	Feasibility Fee for New Connection	12-13
	3.1.4	Security Deposit	13
	3.1.5	Connection Procedure for Dommmestic/Commercial/CI Consumer under Servcie Drop (100 feet)	13-14
	3.1.6	Rules for Extension of Single Pole	14
	3.1.7	Line Construction under Master Plan	14
	3.1.8	Rules of Connection under	14

	Deposit Work (Self Finance)	
	3.1.9 Rules for Irrigation Connection	14
	3.1.10 Rules for Industrial Connection	15
	3.1.11 One Point Service	15
	3.2 Activities of Village Electrician	15
	3.3 Charges for Electrical Wiring	15
	3.4 Power Factor Measurement	16
	3.5 Connection Disconnection & Re-connection Fee	16
	3.6 Meter Testing Fee	17
	3.7 Side Connection Penalty	17
	3.8 Application Form	18-19
4	BILLING SYSTEM	20-29
	4.1 Meter Redding	21
	4.2 Billing and Terms of Payment Electricity Bill	21-22
	4.3 Tariff Rate	22-23
	4.4 There are four way to Pay your bill.	23
	4.4.1 Cash Collection	23
	4.4.2 PBS counter	23
	4.4.3 Collection Report	23-26
	4.4.4 Bank payment	26
	4.4.5 UISB	26
	4.4.6 Telltale	26
	4.4.7 Bank Name For Bill Collection	26
	4.5 List of Autorise Bank Branches which can collect your Bills	26-29
	4.6 Discontinuance of Service for Non - Payment of Bills	29
	4.7 Relationship between Billing and collection	30
	4.8 Absolute Liquid Ratio	31
	4.9 Net profit (NP) ratio	31



	4.1 Gross profit ratio (GP ratio)	31
	0	
	4.1 Relationship between System loss	32
	1	
5	FINDINGS, RECOMMENDATIONS AND CONCLUSION OF PALLI BIDYUT SAMITIY	33-36
	5.1 Findings	34
	5.2 Conclusions	35
	5.3 References	36

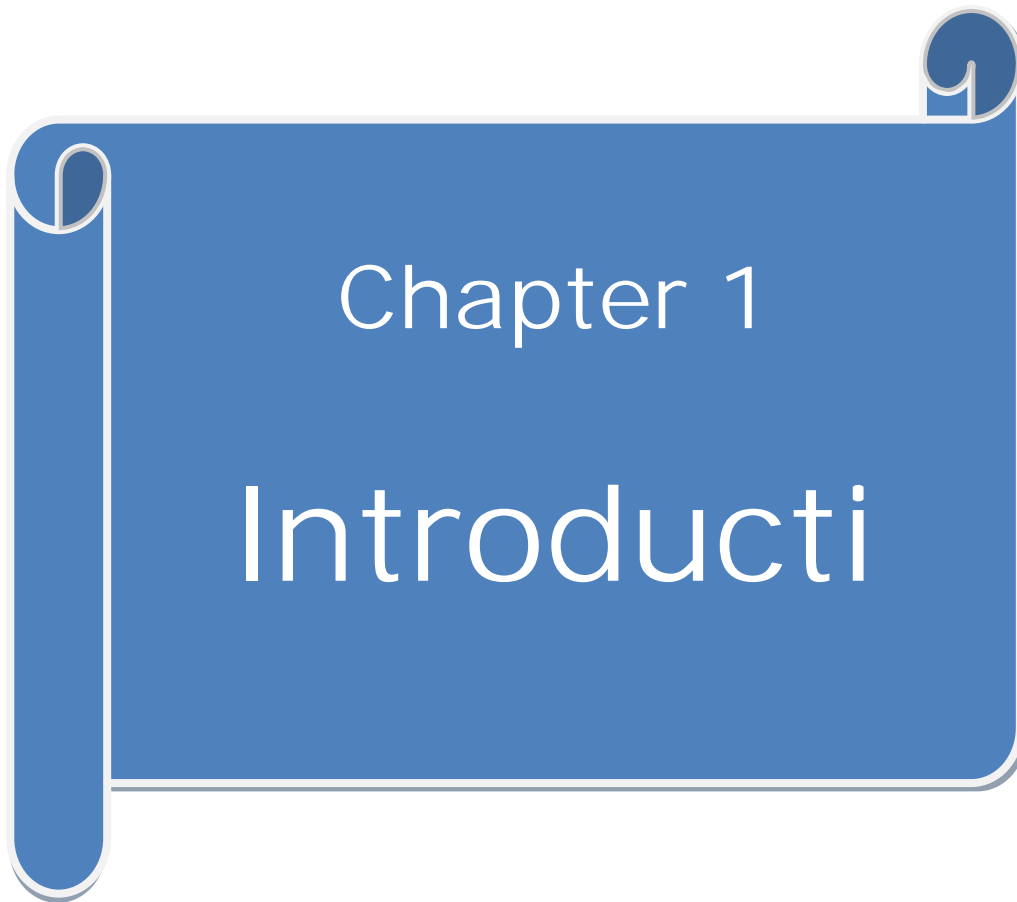
## LIST OF TABLE

TABLE NO	TOPIC	PAGE NO
Table-1	Name of the defferent Palli Bidyut Samities in	8-9

	Bangladesh Under Rural Electrification Board	
Table-2	Connection Rules	11
Table-3	Feasibility Fee for New Connection Application	12-13
Table-4	Security Deposit	13
Table-5	Connection Disconnection & Re-connection Fee	16
Table-6	Meter Testing Fee	17
Table-7	Tariff Rate	22
Table-8	List of Authorize Bank Branches which can collect your Bills	27-28

#### LIST OF FIGURE

FIGURE NO	TOPIC	PAGE NO
Figure 1	Relationship between Billing and collection Tk in Crore and fiscal Year.	30
Figure.2	Relationship between System loss in % and Facial Year.	32



Chapter 1

Introducti

## 1.1 Introduction

As our Educational system is predominantly text based. Inclusion of practical Orientation program. as an academic component is an exception to the norm. Recognizing the importance of practical experience. one and half months practical exposure is one of the most important parts of MBA (Evening) program . this is because theoretical knowledge gets its perfection with practical application . By an internship in Palli Bidyut samity .students can get practical knowledge. Which helps to know the real life situation, helping them to launching a career with some practical experience.

So the reporter need proper application of my knowledge to get some benefit from my theoretical knowledge make it more tactful. Such theoretical knowledge is obtained from a course of study at only the half way of the subject matter. Report paper implies on other the full application of the method and procedures though rich acquire of subject matter can forcefully applied in my day to day life situation. Such a procedure of practical application is known as report paper.

This report familiarizes readers with the practical operation of Palli Bidyut samity . Basically this report tried hard to find out a proper picture of General Operations of Palli Bidyut samities in Bangladesh; A study on Dinajpur Palli Bidyut Samity-1. Authority gave me the opportunity to work at the one and half months on the topic.

## 1.2 Background of the Study

Due to the globalization and technological Innovation, operation of Palli Bidyut samity has become more difficult and competitive. To cape up with this. all workers of Palli Bidyut Samity should have

professional knowledge as well as technical basic's a student of Business administration for fulfillment of MBA (Evening) degree Reporter have to complete an internship program . As an MBA (Evening) student whose are major in finance , Palli Bidyut samity is the most appropriate field to gather the experience . My honorable supervisor Md.jahagir Alam siddikee assigned me to prepared this report entitled " Financial Analysis of Palli Bidyut samities in Bangladesh: A study on Dinajpur Palli Bidyut samity-1" Reporter have tried to put my level best strength to represent all relevant issues. when Reporter engaged himself in . Such fields to make proper use of my theoretical knowledge in my practical life situation. only then Reporter came to know about the benefit of the theoretical knowledge. such an application is made possible through internship the internship program has the following three phases.

- 1) Orientation of the organization: To introduce the internee with the structure, function and performance of the organization.
- 2) The project part : pertaining to a particular problem or searching topic matching with the internee's capacity, interest on the organization.
- 3) The report writing: To summarize the internee's analysis finding and achievements in he preceding two phases.

### 1.3 Scope of the study

Reporter have worked as an internee in the Dinajpur Palli bidyut samity -1which is one of the most successful Palli Bidyut Samity in the country. Billing and bill Collection System of Palli Bidyut Samities in Bangladesh:A Study on Dinajpur Palli Bidyut Samity-1

### 1.4 Objectives of the Study

- To introduces of palli bidyut samity .
- Activities of billing section of Dinajpur Palli Bidyut Samity-1
- Activities of different officer.

## 1.5 Methodology of the Study

- This report is based on both primary and secondary data.
- Observation while working in deferent desk.
- Face to face conversation with the different consumer and officials of Dinajpur Palli Bidyut Samity-1.
- Interviewing with the officials of Dinajpur Palli Bidyut Samit-1.
- Official records and observing the. total environment.
- Management Information System and Reports of Bangladesh Rural Electrification Board.
- Annual Report of Dinalpur Path Bidyut Samity-1.
- Website of Bangladesh Rural Electrification Board ([www.reb.gov.bd](http://www.reb.gov.bd))

## 1.6 Limitation of the Study

As an internee it was a great opportunity for me to know the Palli Bidyut Samities activities in Bangladesh especially Dinajpur Path Bidyut Samity-1. Every task has some limitations.

Reporter faced some usual constraints during the course of my internship. These are follows:

1. Reporter had to complete this report writing a shorter period of lime. So the time constraint of the study hindering the course of vast area and time for preparing a report within the mention period is really difficult.

2. Thought reporter have prepared many reports before, Repoter' carried out such a study for the first time. Reefer had no experience of internships inexperience is one of the main constraints of the study.

3. Officials were very busy on customer service time SO they could provide inc very little time.

4. As a Public organization a Patti Bidyut Samity. has some restriction to give all the real data of the Path Bidyut Samity to the general people as a result the study was conducted mostly on secondary data.



## Chapter 2

## 2.1 Interoduction

In this chapter discusses overview of the Path Bidyut Sarnities in Bangladesh which gives us a better understanding regarding the Patti Bidyut Saniity systems. After that this deals its background, organizational ordinance operational activities, organogram of Palli Bidyut Sarnities. Major activitie. of different departments of Patti Bidyut Sarnities, operational area of Dinajpur Palli Bidyut Sarnity-I and name of the different Path Bidyut Samities in Bangladesh. Bangladesh Rural Electrification Board (BREB) was established in 1977 Thy a presidential ordinance. BRER works under the Power Division of the



ministry of power, energy & Mineral Resource. Dinajpur Palli Bidyut Samity-1 is hereby organized and registered under the provisions as outlined in the Bangladesh Rural Electrification Board ordinance 1977, ordinance no LI of 1977. The aim of the samity is to make electric energy available to its members at the lowest cost consistent with sound economy and good management. Operational Area of Dinajpur Palli Bidyut Samity-I. The samity shall provide electric service and transact business in the Upazilla of Dinajpur Sadar, Chirirbandar, Khansama, Birgonj, Kaharol, Birol, Bochagonj.

## 2.2 Background

It's a great reverence and privilege for Reporter to present before you, a brief synopsis of the affairs and business of the Palli Bidyut Samities along with its present and future undertakings. 'This Internship Report on the Palli Bidyut Samities is an attempt to portray various aspects of the Rural Electrification program so far achieved.

The basis for initiating the Rural Electrification Program in 1977 under Area Coverage Rural Electrification was to ensure reaching power to the vast rural areas of the country to help improving the socio-economic stratum of the rural multitudes. The each Palli Bidyut Samity is directed by the Bangladesh Rural Electrification Board-BREB. Board in this noble stride, commenced its institutional development and operational activities on 01 January 1978 and since then it has encountered many challenges and accomplished a great deal to become beyond doubt, a true national infrastructure development program by drawing interest and trust of the people throughout the length and breadth of the country. Rural Electrification program over the past 37 (Thirty Seven) years is dedicated to ensuring continuous growth and development in rural and sub-urban infrastructural, and has registered some very positive gains for the rural multitudes in respect to significantly increasing the rate of literacy, promoting health and family welfare, new employment facilities to rural men and'

women, increasing productivity both in farms and small & large industries and also help developing industrial habit hitherto unknown to the rural people. Repoter take this opportunity to convey his sincere thanks and appreciation to all who have contributed to - wards enriching this Internship Report. Repoter is working with Dinajpur Palli Bidyut Samity-I under Bangladesh Rural Electrification Board so BREB establishment, its organizational set-up and other actiities are as follows

### 2.3 Operational Activities and Responsibilities of Palli Bidyut Samities in Bangladesh under BREB.

1. Establish electricity generation, transmission, transformation and distribution system in the rural and semi - urban areas of Bangladesh.
2. Prescribe standards for works, equipments, operations, maintenance, procurement, warehousing, personnel and fiscal administration and other aspects of management to be followed by the Board and the Palli Bidyut Samities.
3. Enter into any business including manufacture of electric equipments and enter into any contract and arngernents with others 4for efficient discharge of program activities.
4. Take over distribution lines, sub-stations and assets from Bangladesh Power Development Board and Dhaka Electric Supply Authority (DESA) and arrange for their management.
5. I-land over to any Palli Bidyut Samity or other group complete schemes for operation and maintenance.
6. Appoint such officers arid other employees and engage such consultants, advisors, a Limiters and contractors as it may deem necessary for the performance of the functions.
7. With the approval of the govt. determine the criteria for Rural Electrification and associated works, conduct surveys and

feasibility studies and prepare schemes for establishment of electrical system in the rural areas.

8. Prescribe by - laws for the Palli Bidyut Samities and other groups for their registration with the board and determine the manner of their functioning.

## 2.4 Rural Electrification Program under BREB

To Take the benefit of the electricity to the doorstep of the people in the rural areas has been promised in the 1972 Constitution of Bangladesh. The rural electrification activities have been successfully marching forward to implement this constitutional promise. Region - based electrification is the main objective of the rural electrification activities. In the last 37 years since its inception, the rural electrification activities have eared significant success. These achieved success is recognized at national and international level. So far, a total of 78 Path Bidyut Samity (PBS) has been set up incorporating the country's 453 upazillas.

## 2.5 Name of the defferent Palli Bidyut Samities in Bangladesh Under Rural Electrification Board

PBS List	PBS List	PBS List	PBS List
Barisalpbs-2	Rajshahipbs	Tangailpbs	Barisal PBS-1
Bhola	Sylhetpbs-1	Moulvibazarpbs	Manikgonj PBS
Bogra	Thakurgaonpbs	Habiganjpbs	Faridpur PBS
Chapai Nawabganj	Chittagongpbs-1	Dhaka PBS-1	Jhenaidah PBS
Comillapbs-1	Fenipbs	Pabna PBS-2	Magura PBS

Comillapbs-2	Rajbaripbs	Natore PBS-1	Brahman Baria PBS
Cox's Bazar	Dinajpurpbs-2	Rangpur PBS-1	Gopalganj PBS
Jessorepbs-1	Narsingdipbs-1	Satkhira PBS	Sylhet PBS-2
Jessorepbs-2	Rangpurpbs-2	Mymensingh PBS-1	Shariatpur PBS
Joypurhat	Mymensinghpbs-2	Dinajpur PBS-1	Dhaka PBS-2
Kishoreganj	Sherpurpbs	Jamalpur PBS	Sunamgonj PBS
Kurigram	Chandpurpbs	Madaripur PBS	Mymensingh PBS-3
Narayanganj	Kushtiapbs	Chittagong PBS-2	Gaibandha PBS
Natorepbs-2	Chittagongpbs-3	Meherpur PBS	Jhalakati PBS
Netrokonapbs	Naogaonpbs	Noakhali PBS	Khulna PBS
Nilphamaripbs	Pirojpurpbs	Bagerhat PBS	Gazipur PBS
Pabnapbs-1	Sirajgnajpbs	Narsingdi PBS-2	
Patuakhalipbs	Munshiganjpbs	Laximipur PBS	

Table-1: Name of the defferent Palli Bidyut Samities in Bangladesh Under Rural Electrification Board



## Chapter 3

### 3.1 Connection Rules

01.	Application	02	Consumer Connection	03.	Feasibility Study
04.	Electricity Plan	05.	Staking & Approval	06.	Construction Cost
07.	Contract	08.	Line Construction	09.	Internal Wiring
10.	Wiring Inspection	11.	Deposit	12.	CMO Preparation

13.	Consumer Connection				
-----	---------------------	--	--	--	--

Table-2: Connection Rules

\* Estimated time to complete the total process is 30 days.

### 3.1.1 Documents Required for New Connection

Following documents should be submitted with the application for new connection:

2 (two) copies passport size photograph of the applicant. Certified copy of Land Ownership Documents. Certified design of premises approved by Union Parisad or City Corporation along with Nam-Jari, Holding Number, Dag Number, Khatian Number, or Chairman/Commissioner . Certificate (if design is not approved). Required necessary Electric Load, Certified copy of Rent/Lease Agreement of Premises (if applicable). Certified copy of Owners approval, in case of rental premises. If there are any previous connection, description of previous connection and copy of last paid bill. Description of Temporary Connection (if applicable). Trade License (if applicable). Direction Design of Connection Place. Proper approval of the concerned authority for Industry (Like, Forestry Department, BSTI, Local Administration, etc.).Implementaion of Power Factor Improvement Plant (for Industry). Service Line Length will not be more for 105-feet for premitive house & 110-feet for Building; Certified copy of Contract Agreement between builder and flat-owner of High-rise residential/ commercial building.

### 3.1.2 Additional Documents Required for Connection Over 45KVA

Certified copy of Poursava or Housing approved Plan/Design of Premises, Layout Plan of Sub-station and Single Line Diagram. Declaration to provide the Meter Room. Specification & Test Result of all equipments installed at Sub-station and Clearance Certificate of Sub-station from Office of the Electrical Advisor and Chief Electrical Inspector (EA & CEI)

### Additional Documents Required for Connection of Industry & 6 Storied Building

Clearance Certificate form Department of Environment (if applicable).  
Certified copy of clearance certificate from Fire Service & Civil Defense.

### 3.1.3 Feasibility Fee for New Connection Application

Application has to be submitted in Member Service Division with Feasibility Fee as follows:

Description of Service	Consumer No	Application/Feasibility Fee
Domestic/Commercial/Charitable Institute/ Street Light	01 to 09 Consumer	Tk.100/- (per person)
	10 to 20 Consumer	Tk.1,500/- (fixed)
DTW/STW/LLP	10 to 20 Consumer	Tk.1,500/- (fixed)
	21 and above	Tk.2,000/- (fixed)



	Each	Tk.250/- (fixed)
Any type of Temporary/Provisional Connection	Each	Tk.1,500/-
Any Temporary/Provisional Connection other than specified above or Industry	Each	Tk.1,500/-
Pole Transfer/Line Route Change or Transfer of Other Consumers Service Drop Installed by PBS	Each	Tk.500/-
Connection for Industry (GP)	Each	Tk.2,500/-
Connection for Large Industry (LP)	Each	Tk.5,000/-
Load Extension	Upto 0-10 KW	Tk.1,000/-
	Upto 11-45 KW	Tk.2,000/-
	46 KW and Above	Tk.5,000/-

Table-3: Feasibility Fee for New Connection Application

### 3.1.4 Security Deposit

Load Description	Deposit Rate (Tk.)
0.50 KW	Tk.500/- (fixed)
0.50 KW Above to 1.00 KW	Tk.600/- (fixed)

Additional Per KW Above 1.00 KW	Tk.200/-
------------------------------------	----------

Table-4: Security Deposit

After completing the procedure, connection will be established by Consumer Meter Order (CMO). Service Drop Cable, Meter and other necessary equipments required for connection will be provided by the PBS at free of cost.

### 3.1.5 Connection Procedure for Domestic/Commercial/CI Consumer under Service Drop (100 feet)

Application has to be submitted with 2 (two) copy passport size photograph and Feasibility Fee. After completion of the feasibility study and approval by the Member Service Department, consumer has to be complete wiring at his own expenses by the PBS approved electrician. Finally after depositing the required fees and security deposit, connection will be established.

### 3.1.6 Rules for Extension of Single Pole

There are provisions of extension of a single pole from existing distribution line of PBS to connect minimum 2 consumers upon sanction of materials by the authority.

### 3.1.7 Line Construction under Master Plan

Electric Line will be constructed according to priority serial and yearly sanction of the Master Plan. The minimum qualifying revenue for per year is Tk.45,000/= (forty five thousand) per kilometer. Priority will be given to more revenue income comparison to line construction.

### 3.1.8 Rules of Connection under Deposit Work (Self Finance)

If any line construction does not fulfill the minimum qualifying revenue and/or not under priority serial, but can fulfill at least 50% qualifying revenue, consumer can apply for the line construction under self financed deposit work. But, the mileage should be approved before by the authority.

### 3.1.9 Rules for Irrigation Connection

01. Application should be submitted in prescribed form with 2 (two) copies passport size photograph along with Tk.250/= (two hundred fifty) Feasibility Fee;

02. If the distance is more than 100 feet from the distribution line, additional payment must be pay by the consumer for the extra temporary line construction cost. Extra temporary line will be constructed, if its fulfill the minimum qualifying revenue and is within technically accepted distance;

03. Season will be calculated 5 months for the STW/LLP Consumer and 8 months for the DTW Consumer;

### 3.1.10 Rules for Industrial Connection

01. Application should be submitted in prescribed form with 2 (two) copies passport size

photograph along with Tk.250/= (two hundred fifty) Feasibility Fee;

02. After Feasibility & Staking (if applicable) line construction cost to be deposited under self financed deposit work. After Line construction and Wiring Inspection, security deposit amount to be submitted for connection;

03. If applicable, Clearance Certificate may be required form Department of Environment and Local Government/Administration;

### 3.1.11 One Point Service

One Point Service is provided for the consumers from PBS Head Office and all Zonal Offices. One Officer/Employee is under continous duty at the One Point Service Department to receive the complains from the consumers and conduct the liasion with the other department to resolve the problem & accordingly inform the consumer.

### 3.2 Activities of Village Electrician

PBS conducted training for the unemployed youths within its geographical area to train them as Village Electrician. Currently trained village electrician under this PBS is 190. Consumer should purchase standard materials for house wiring.

### 3.3 Charges for Electrical Wiring

Minimum charge for Each House Wiring = Tk.120/=

Minimum charge for Irrigation Pump, Single Phase= Tk.400/=

Three Phase = Tk.800/=

Minimum charge for Industry, Single Phase = Tk.400/=

Three Phase = Tk.800/=

### 3.4 Power Factor Measurement

At the meter end of inductive load consumers (like Industrial Consumer over 10HP Load & Motor used by Irrigation Consumer), the Power Factor shall be minimum 95% lagging, otherwise penalty shall be imposed as per Rate Schedule of the PBS. This penalty is meant to encourage the consumer to install necessary capacitors to improve the Power Factor which will benefit both the consumer and the PBS in many ways.

### 3.5 Connection Disconnection & Re-connection Fee

Type	Description	Disconnection Fee
D, CI	Domestics, Charitable Institute	Tk.100/=
S.L	Street Light	Tk.100/=
Irrigation	A) For Single Phase Connection	Tk.100/=
	B) For Three Phase Connection	Tk.200/=
Irrigation	A) For Single Phase Connection	Tk.100/=
	B) For Three Phase Connection	Tk.200/=
GP, LP Three Phase Connection	a) Single Phase Connection	Tk.200/=

	b) Up to 10 KVA	Tk.200/=
	c) 11 KVA up to 45 KVA	Tk.500/=
	d) 46 KVA up to 75 KVA	Tk.750/=
	e) 76 KVA up to 150 KVA	Tk.1,000/=
	f) 151 KVA and Above	Tk.1,500/=

Table-5: Connection Disconnection & Re-connection Fee

### 3.6 Meter Testing Fee

Tariff Type	Description
Domestic, Commercial, CI, Street Light	a) Single Phase Connection
	b) Three Phase Connection
Irrigation	a) Single Phase Connection
	b) Three Phase Connection
G.P.	a) Single Phase Connection
	b) Three Phase (without Demand)
	c) Three Phase (with Demand)
L.P.	Large Industry (with Demand)

Table-6: Meter Testing Fee

### 3.7 Side Connection Penalty

The consumer is not permitted to resale energy or to use the energy from his own metered service for others by Side Connection under any circumstances. The use of an extension cord or any other unapproved wiring to serve any premises other than the consumers metered, inspected and approved place, shall cause immediate disconnection and the assessment of the following penalty as applicable:

Side Connection provided to electricity use by Domestic or Charitable Institute, penalty imposed for Each Connection
Side Connection provided to electricity use by Commercial user, penalty imposed for Each Connection
Side Connection provided to electricity use by Irrigation user, penalty imposed for Each Connection
Side Connection provided to electricity use by GP or LP user, penalty imposed for Each Connection

### 3.8 Application Form

Note : All red (\*) marked fields are required. Personal Information

Name \*  Name (in Bengali)

Mother's Name \*  Father's Name \*

Spouse Name  Gender

National ID/Passport

Date of birth \*  

Signature   
Maximum image size  
150 KB

Photo   
Maximum image size  
150 KB

Mailing Address

House/Plot/Dag No\*  LANE/Road No

Section  Block

District\*

Post Code

Thana\*

E-mail

Telephone  Mobile\*

Connection Address

Same as Mailing Address

House/Plot/Dag No\*  LANE/Road No

Section  Block

Zone\*

Division

District\*

Area\*

Thana\*

Post Code

Telephone  E-mail

Mobile\*

Description of Connection

Connection Type \*

Phase

Category \*

No. of meter

\*

Organization/Shop Name \*  Demad Load per

Meter \*



I agree to the BPDB [Terms of Service](#) and [Privacy Policy](#)

Enter the given number below

119858

---

Type the text...

Meter Information

Tracking	Serial
Number :	No :

## Chapter -4

Billing & Bill  
Collection System

#### 4.1 Meter Redding

After installation of eclectic connection at the consume end and time passed one month, then officer / employee / n3essenger make a meter reading to provide electric bill to the consumer end. The valued consumer to pay the bill to Palli Bidyut Samitv HQ, Zonal Office or Sub-Zonal Office or prescribed branches of banks.

#### 4.2 Billing and Terms of Payment Electricity Bill

The belling assistant print bill paper which posting in computer.

1. Bills for Electric Services shall be rendered each month.

2. Each consumer-member shall be billed monthly at the rate and charges as specified in the approved rate schedules applicable to the respective consumer classification under which Electric Services has been made available.
3. Each Electric Service Bill is due and payable upon the date as specified on the bill and may be paid on or before the said date at the Palli Bidyut Serenity Designated collection center.
4. All electric service bills which have not been paid on or before the due date as specified on the bill will be required to pay Late Payment Charge at the rate of 5% on the NET Bill.

In order to best implement the above stated guidelines, all Bills for Electric services rendered shall there-upon list and incorporate the following information:

Date of issue of the Bill. Date of Electricity Bill due and payable. Date when 5% (five percent) late payment charge shall be added if the bill is not paid on or before the due date. Date of Disconnection of services if the Electricity Bill including LPC is not paid within the specified date. At the bottom of each Bill, a notice in RED INK stating that if Electricity Bill including Late Payment Charge is not paid within the specified time, the services of the consumer shall be subject to disconnection on the date as specified on the bill without serving any further notice. Consumer—members receiving electric services under Classifications viz. Commercial, Charitable institution, Irrigation, and street-lighting services shall be allowed 20 (twenty) days from the date of Bill to make payment. Consumer-members receiving Electric services under Classification of General power or Large Power shall be allowed 25 (twenty five) days from the date of Bill to make payment.

If the consumer, under the classification as stated above in (i) & (ii) fails to pay the Electricity Bill including the 5% (five percent) Late Payment Charge within the 30 (thirty) days from the date of bill, the electric services of such consumers shall be subject to disconnection

on the 31st (thirty- first) day from the date of bill. The Palli Bidyut General - Manager. upon receipt of a written application, may accord approval for extension of the due date for payment of bill as specified in the Electricity Bill for a period of maximum 24 (Twenty four) months, only to Government, Semi- Government, Autonomous Bodies. Board - Corporation' installations having no disbursement authority.

#### 4.3 Tariff Rate

<u>Electricity Tariff</u>		
Serial No	Consumer Type	Per Unit Price (Tk)
01.	Domestic	
	a) 01 to 75 Unit	3.80
	b) Second Slab: 076to 200 Unit	5.14
	c) Third Slab : 201to 300 Unit	5.36
	d) Fourth Slab: 301 to 400 unit	5.63
	e) Fifth:401 to 600 Unit	8.70
	f) Sixth Slab :Above 600 Unit	9.98
02.	Commercial	9.80
03.	Irrigation	3.82
04.	Industry:	
	a) Small Industry (GP)	7.66
	b) Large Industry (LP)	7.57
05.	Street Light	7.17

Table-7: Tariff Rate

Minimum Charge, Demand Charge, Service Charge, Other conditions including Government Value Added Taxes will be applicable additional to the aforesaid Tariff Rate.

Electricity Tariff is approved by Government and it may changeable.

- Peak Time: 05.00 pm to 11.00pm.
- Off-peak Time: 11.00pm to next Day 05.00pm.

#### 4.4 There are four way to pay your bill.

##### 4.4.1 Cash Collection

The proper procedures for the receipt, deposit, and accounting of all funds is essential for the financial well being of an organization, These procedures will complete the date necessary to record and account for the receipt of Palli Bidyut Samity employees. This procedure is designed to provide the necessary information required to ensure that all financial transactions are accurately record in the records and accounts.

##### 4.4.2 PBS Counter

The Substitute Cash Collection Receipt will he used when the consumer has lost or misplaced their electric bill and does not want to be disconnected by the disconnection team. The Substitute Cash Collection Receipt will be used for total payment only, no partial payments can he accepted. The Substitute Cash Collection Receipt will be in a two part, pre-numbered book form, the first copy will be given to the consumer and the second copy will he retained in the book to be submitted to the Cashier with the cash collected, an official Receipt will be give to the person submitting the substitute receipts with Disconnection and connection fee.

##### 4.4.3 Collection Report

The Collection Report is prepared in triplicate by the Cashiers to Sun' Mnarize the funds collected.

Electric Bills collected by Banks will be recorded by the Bank on a statement showing the Serial Number. Bill Number or Account Number and the amount Collected. This Statement along with the duplicate copy of the Electric bill and Bank Deposit slip will be collected by the PBS messenger and turned over to the Assistant Cashier. The Assistant Cashier will reconcile the statement and fill cut a Collection Report in triplicate.

The Head Office, Cashier will prepare the collection report in triplicate and together with all supporting documentation are given to the Accountant promptly at the beginning of the following day tab verification. After verification those document are to be labor warded to AGM-Finance for approval. After approval the duplicate copy together with the paid bills, consumer deposit receipts, collection register Statement of Official Receipt, Consumer Deposit and Other Collection and other documentation will be sent to the Billing Section. The original copy together with all necessary documents will he sent to.

The consumer Deposit Receipt shall be used to record the receipt of deposit from the consumer, it will serve as a receipt for the recording on the collection report and will not require on official Receipt.

The Consumer Deposit Receipt shall be in triplicate form and will be sequentially preiumhered: it will be filled up completely by the individual issuing the receipt. The first cop\will be given to the payer, the second copy is attached to the duplicate copy of the collection report BREB Form No. 13, the third copy is forwarded to the Billing Section to he placed in the Consumer Files.

The Consumer's Deposit Subsidiary Ledger will be used for a permanent record of deposit received, refunded or adjusted.

The tiles ledger must be reconciled with the subsidiary Ledger Account 225. 10 mer Deposits at the end of each month.

The Substitute Cash Collection Receipt will be used when the consumer has lost or misplaced their electric bill and does not want to be disconnected by the disconnection

The Substitute Cash Collection Receipt will he used for total payment only. no partial payments can be accepted.

The Substitute Cash Collection Receipt will be in a two part, pre-numbered book form, the first copy will be given to the consumer and the second copy will he retained in the hook to be submitted to the Cashier with the cash collected, an official Receipt will be give to the person submitting the substitute receipts with Disconnection and r connection fee. team.

The Collection Report is prepared in triplicate by the Cashiers to Summarize the funds collected.

Electric Bills collected by Banks will be recorded by the Bank on a statement showing the Serial Number. Bill Number or Account Number and the amount Collected. This Statement along with the duplicate copy of the Electric bill and Bank Deposit slip will he collected by the PBS messenger and turned over to the Assistant Cashier. The Assistant Cashier will reconcile the statement and fill cut a Collection Report in triplicate.

The Head Office, Cashier will prepare the collection report in triplicate and together with all supporting documentation are given to the Accountant promptly at the beginning of the following day for verification. After verifying those document are to be forwarded to AGM-Finance for approval. After approval the duplicate copy together with the paid bills, consumer deposit receipts. Collection register Statement of Official Receipt. Consumer Deposit and Other Collection

and other documentation will be sent to the Billing Section. The original copy together with all necessary documents will be sent to the Finance Department. The third copy will be retained for permanent file by the Cashier.

The Zonal office Cashier will prepare the Collection Report in triplicate and submit to Accountant (Revenue)/Assistant Plant Accountant/Billing Supervisor together with all supporting documents for verification. After verification those documents are forwarded to Deputy General Manager for approval. After approval the duplicate copy together with the paid bills, consumer deposit receipts, collection register and other documentation will be sent to the Billing Section. The original copy together with all

Necessary documents will be sent to the Finance Department at Head office. The third copy will be retained for permanent file by the Cashier.

The Billing Area office, Cashier will prepare the Collection Report in triplicate and submit to Billing Supervisor together with all supporting documents for verification. After verifying those documents are to be forwarded to Office in-charge in billing area office for approval. After approval the duplicate copy together with the paid bills, consumer deposit receipts, collection register, Statement of Official Receipt, Consumer Deposit and Other Collection and other disorientation will be sent to the Billing Section. The original copy together with all necessary documents will be sent to the Finance Department at Head office. The third copy will be retained for permanent file by the Cashier.

#### 4.4.4 Bank Payment

The Cashier will prepare the deposit slip (s) for the collections each day. Each deposit will be listed separately on the Collection Report.



The deposit will include the beginning cash on hand (Ending Cash Balance from previous day) plus all collections received for the current day until the time the deposit is prepared.

The Cashier will fill up all the information on the deposit slip (s) except what the bank fills up. the completed slip (s) along with the funds will be submitted to the bank for deposit b the person other than cashier designated by General Manager/Deputy General Manager Office in charge in Billing Area Office. The bank will complete the slip (s) and secure the required signatures. The hank will retain their copy and stamp 'Received" on the Palli Bidyut Samity copy. The stamped copy will be attached to the Collection Report.

The deposit slips are prepared by the banks for bank Collections.

The Reconciliation of Sank Account BREB Form No. 285 Exhibit No. X) will be used to reconcile all bank accounts of the Palli Bidyut Samity. All bank statements must be reconciled with the General Ledger Funds and Control Accounts at the end of following month, and with the cherub book balances.

All adjustments must be checked with prior month's reconciliation to see if they have been included in the bank corrections and adjustments to the General Ledger.

Any charges (debits) by the bank for which cannot be accounted for must be reviewed with the concerned bar for immediate correction.

#### 4.4.5 UISB

#### 4.4.6 Telltale

#### 4.4.7 Bank Name for Bill Collection

#### 4.5 List of Authorize Bank Branches which can collect your Bills

S/N.	Bank name	Branch Name	S/N	Bank name	Branch Name
01	Janata Bank	Pulhat Br.	29	Rajshahi Krishi Bank	Shibrampur Br.
02	Janata Bank	Barobandar Br.	30	Rajshahi Krishi Bank	Birgonj Br.
03	Janata Bank	Dasmal Br.	31	Rajshahi Krishi Bank	Khanshama Br.
04	Janata Bank	DMC Br.	32	Rajshahi Krishi Bank	Ranirbandar Br.
05	Janata Bank	Chirirbandar Br.	33	Rajshahi Krishi Bank	Sultanpur Br.
06	Janata Bank	Narabarihat Br.	34	Rupali bank	Chehelgazi Br.
07	Janata Bank	Kobirajhat Br.	35	Rupali bank	Shikdarhat Br.
08	Janata Bank	Shetabgonj Br.	36	Rupali bank	Ranirbandar Br.
09	Sonali Bank	Shekhpura Br.	37	Rupali bank	Birol Br.
10	Sonali Bank	Khanshama Br.	38	Rupali bank	Birgonj Br.
11	Sonali	Pakerhat Br.	39	Rupali	Kobirajhat

	Bank			bank	Br.
12	Sonali Bank	Binnakuri Br.	40	Rupali bank	Habiprobi Br.
13	Sonali Bank	Kachiniahat Br.	41	Agrani Bank	Tajpur Br.
14	Sonali Bank	Farakkabadh Br.	42	Agrani Bank	Vushirbandar Br.
15	Sonali Bank	Joyndahat Br.	43	Agrani Bank	Aamtoli Br.
16	Sonali Bank	Gorea Br.	44	Agrani Bank	Kamolpurhat Br.
17	Rajshahi Krishi Bank	Paskurhat Br.	45	Agrani Bank	Pulhat Br.
18	Rajshahi Krishi Bank	Kaharol Br.	46	IFIC Bank	Dinajpur Br.
19	Rajshahi Krishi Bank	Birjol Br.	47	IFIC Bank	Shetabgonj Br.
20	Rajshahi Krishi Bank	Dhukurjharihat Br.	48	City Bank	Dinajpur Br.
21	Rajshahi Krishi Bank	board Br.	49	SI Bank	Dinajpur Br.
22	Rajshahi Krishi Bank	Godagarihat Br.	50	UCB Bank	Dianjpur Br.
23	Rajshahi Krishi Bank	Kaliagonjhat Br.	51	Pubali Bank	Dinajpur Br.

24	Rajshahi Krishi Bank	Chirirbandar Br.	52	Standard Bank	Dinajpur Br.
25	Rajshahi Krishi Bank	Kutubdanga Br.	53	ABBL	Dinajpur Br.
26	Rajshahi Krishi Bank	Shetabgonj Br.	54	Markentail Bank	Dinajpur Br.
27	Rajshahi Krishi Bank	Ramdubihat Br.	55	AAIBL	Dinajpur Br.
28	Rajshahi Krishi Bank	Mongolpur Br.			

Table-8: List of Authorize Bank Branches which can collect your Bills

#### 4.6 Discontinuance of Service for Non - Payment of Bills

The Palli Bidut Samity shall vigorously pursue collection of Billing for sales of electricity and shall effect disconnection of services to consumers who fail to make timely payment.

1. The Finance department of HQ/ Zonal offices /Sub-Zonal Offices shall routinely prepare disconnection for nonpayment list of accounts which are subject to disconnection of nonpayment.
2. Notation shall be made in the consumers records to indicate the date (s) on which the account was placed in the disconnection for nonpayment list and the amount of the delinquent bill(s):
3. Disconnection Team at the HQ as well as in Zonal Offices/ Sub-Zonal Offices if any will be constituted by taking desired Lineman of the Palli Bidyut Samity.

As accounts are disconnected by Finance Department and Zonal Offices/ Sub-Zonal Offices they shall prepare and record in the consumer's records, a Customer Meter Order for disconnection.

#### 4.7 Relationship between Billing and collection

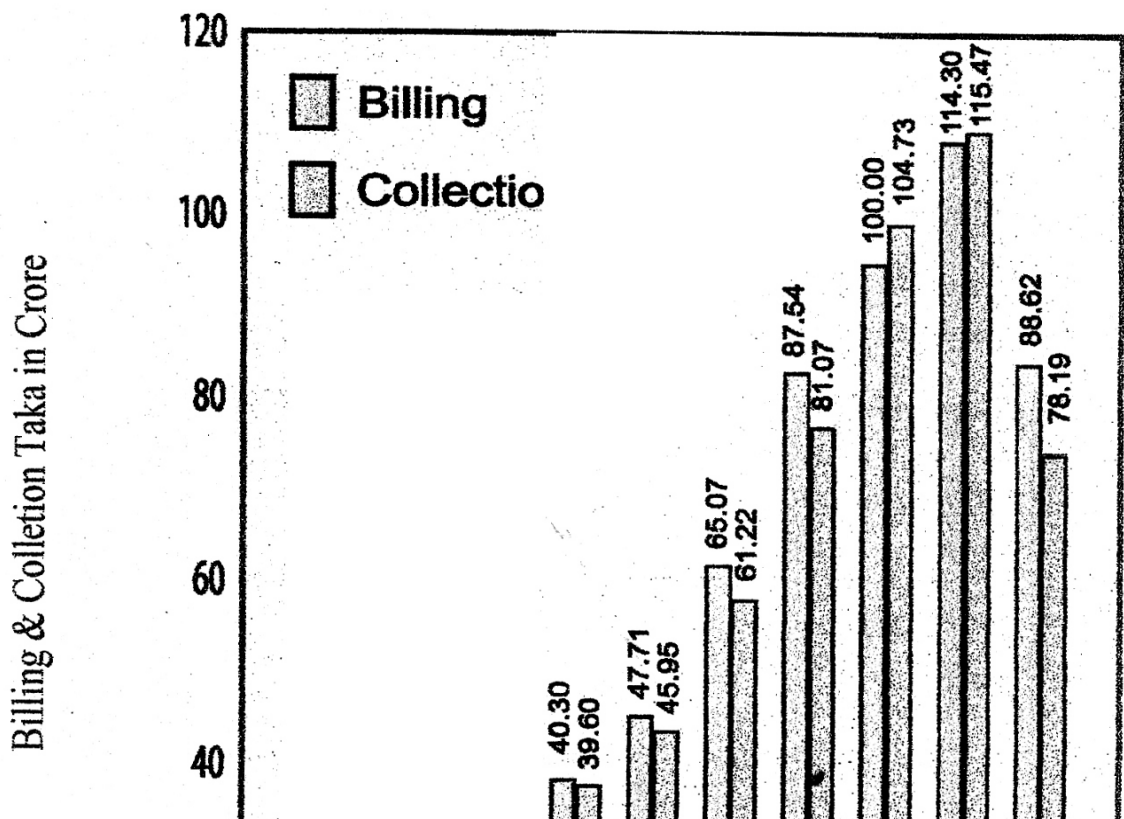


Figure 1: Relationship between Billing and collection Tk in Crore and fiscal Year.

#### 4.8 Absolute Liquid Ratio

In addition to computing current and quick ratio some analysts also compute absolute liquid ratio to test the liquidity of the business. Absolute liquid ratio is computed by dividing the absolute liquid assets by current liabilities.

Formula:

The formula to compute this ratio is given below:

$$\text{Absolute liquid ratio} = \frac{\text{Absolute liquid assets}}{\text{Current liabilities}}$$

#### 4.9 Net profit (NP) ratio

Net profit ratio (NP ratio) is popular profitability ratio that shows relationship between net profit after tax and net sales. It is computed by dividing the net profit (after tax) by net sales.

Formula:

$$\text{Net profit (NP) ratio} = \frac{\text{Net profit after}}{\text{Net sales}} \times 100$$

#### 4.10 Gross profit ratio (GP ratio)

Gross profit ratio (GP ratio) is a profitability ratio that shows the relationship between gross profit and total net sales revenue. It is a popular tool to evaluate the operational performance of the business. The ratio is computed by dividing the gross profit figure by net sales.

Formula:

The following formula equation is used to compute gross profit ratio:

$$\text{Gross profit Ratio} = \frac{\text{Gross profit}}{\text{Net sales}}$$

#### 4.11 Relationship between System Losses

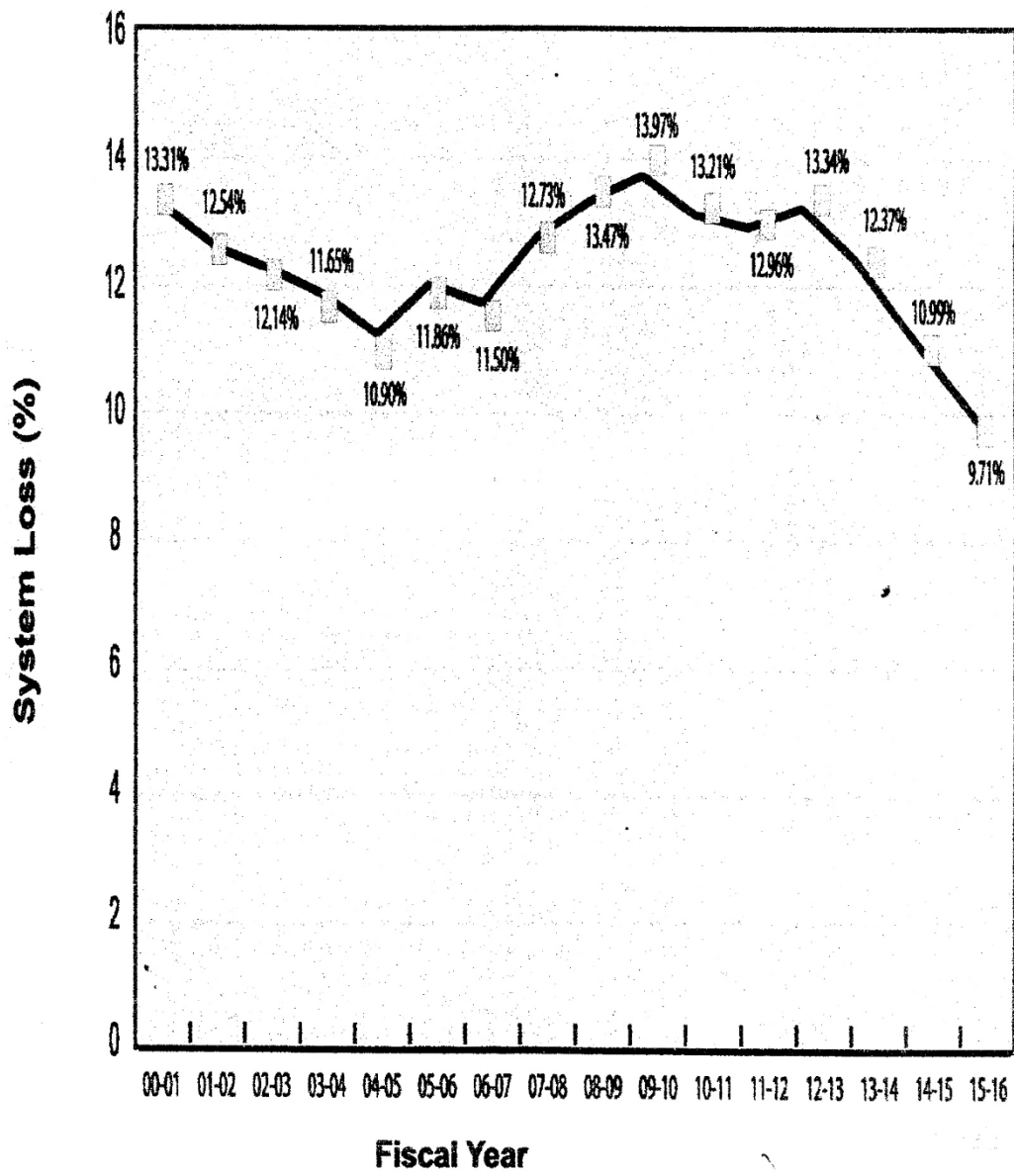
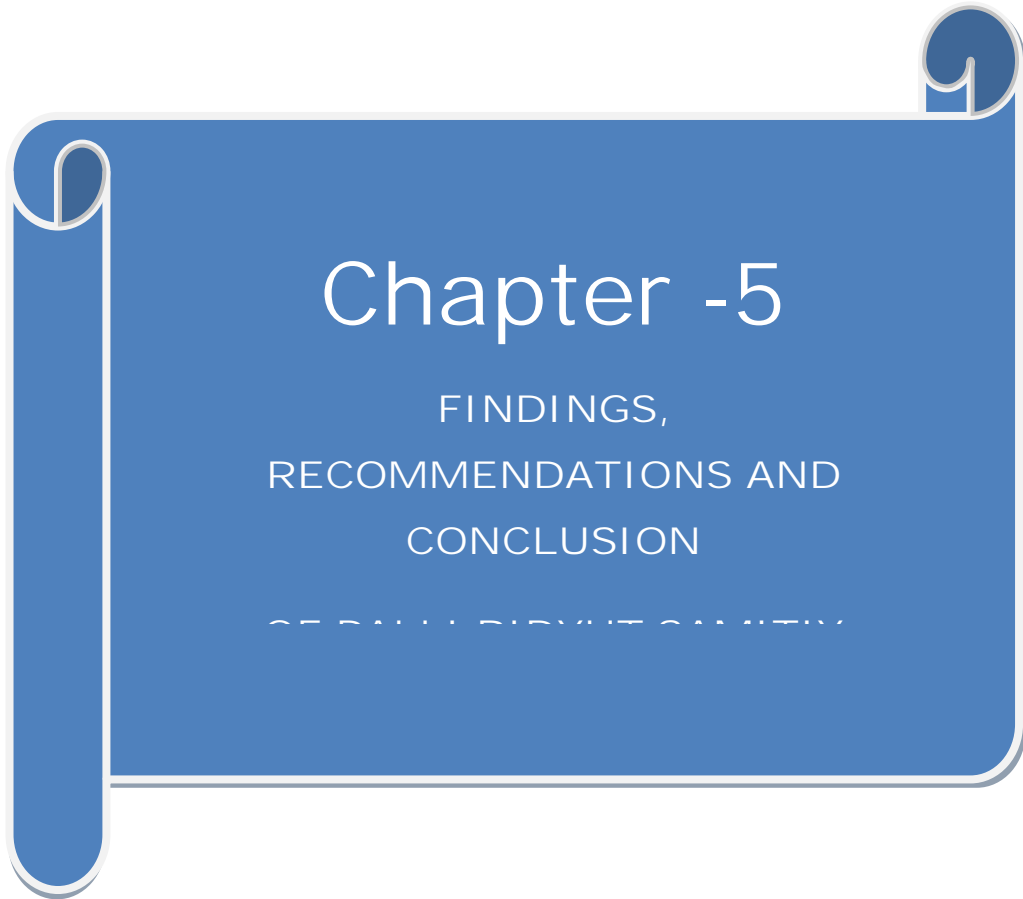


Figure.2: Relationship between System loss in % and Facial Year.





# Chapter -5

FINDINGS,  
RECOMMENDATIONS AND  
CONCLUSION

OF THE STUDY

## 5.1 Findings

Palli Bidyut Samities have strong motivated teams. If they want to their technical knowledge and better service, the consumer satisfaction must be achieved by the Palli Bidyut Samities employees. Palli Bidyut Samities provide their good management for consumer satisfaction. With other organization Palli Bidyut Samities co-operation is well and good. Due to public demand on-line application and other activities are available with each Palli Bidyut Samity. Strong Net Working System is established. From Figure-4.2 Reporter stated that the relationship between system loss and fiscal year 2000-2001 to 2004-2005 system loss decrease gradually and it is positive to Dinajpur Palli Bidyut Samity-1. Fiscal year 2006-2007 to 2011-2012 system loss increase / decrease gradually but fiscal year 2012-2013 to 2015-2016 (upto Feb-2016) system loss decrease respectively and it is very positive to target achievement. From Figure-3.5 Reporter have explain that the relationship between capital investment taka in crore and fiscal 2000-2001 to 2015-2016 capital investment rate by Dinajpur Palli Bidyut Samity-I is respectively high with fiscal year. From Figure-3.1 Reporter have locked the relationship between billing & collection Tk. 1 crore and fiscal year 2010-2011 to 2015-2016 billing and collection in crore gradually increase with fiscal year.

## 5.2 Conclusions

During the whole period of practical orientation at Dinajpur Paul Bidyut Sarnity-1 Reporter reached a firm and concrete conclusion in a very confident way. Reporter have believed that his realization will be harmony with most of the Palli Bidyut Samity thinker It is quite evident that to build up an effective and efficient Palli Bidyut Samity to the highest desired level, computerized transaction must be assured. If the weaknesses are addressed appropriately and opportunities are explored keeping in view the threats behind with a stable and adroit management having regard to appropriate corporate governance and modern automation technology, it is expected that Palli Bidyut Sarnity advances up in the ladder of success in the coming years.

### 5.3 References

- 1) Annual report of Bangladesh Rural Electrification Board - 2013-14
- 2) General Booklets of Dinajpur Palli Bidyut Samity-I
- 3) Palli bidyut samities websites
- 4) ([www.dinajpurpbs1.org.bd](http://www.dinajpurpbs1.org.bd))
- 5) [www.reb.gov.bd](http://www.reb.gov.bd)
- 6) Palli bidyut samities instruction 300-30, page no,1,2,3,4
- 7) Palli bidyut samities instruction 300-33, page no. 1,2

